



VITREX (PTY) LTD

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GENERAL CONDITIONAL GUARANTEE

VitraSign Vitreous Enamel Steel Signs

(Document Reference CC/GCG/VITRASIGN/01 Rev. 1 April 2010)

(E&OE - Document and content subject to change without prior notice)

- a. The "VitraSign" Vitreous Enamel Steel signs have been manufactured strictly in accordance with the details reflected in our manufacturing shop drawings and in accordance with the relevant specifications and standards.
- b. The vitreous enamel steel finish to the VitraSign signs is guaranteed to perform specifically to the functions for which it was intended, and to remain functionally unchanged for a period of fifteen (15) years.
- c. The conditional guarantee covers defective finish, under conditions of normal usage.
- d. The conditional guarantee is valid from the date of first supply of the VitraSign vitreous enamel steel signs.
- e. Please note the following comments and exclusions:
 - i. Fair wear and tear is excluded.
 - ii. Consequential damage is excluded.
 - iii. The application of any additional finishes to the original vitreous enamel steel surface will render the guarantee null and void.
 - iv. The fitting of any additional accessories and components as well as any subsequent alterations made to the VitraSigns signs will render the guarantee null and void, unless the work has been undertaken in accordance with the relevant instructions and standards as confirmed by Vitrex (Pty) Ltd.



Member of the Institute
of Vitreous Enamellers (IVE)

ISO 9001:2000 accredited
Quality Management System



Directors

CFG Cottino M.Sc.Eng. (Civil) (Wits), KD Holzapfel, R Narotzky ACIS (Managing), RF Vollmer, B Yawitch B. Arch. (Wits) (Chairman)
Reg. No. 83/13778/07

- v. We must be notified in writing within a period of fourteen (14) working days of any relevant defects.
- vi. Standard exclusions will be applicable. The exclusions cover but will not be limited to any acts of God, deliberate vandalism, damage by a third party through the use of tools, equipment and heavy objects.
- vii. The conditional guarantee will only become effective on condition that Vitrex (Pty) Ltd has received full and final payment for the re-measured scope of works.
- viii. The vitreous enamel steel surface of the VitraSign signs is to be regularly checked and maintained by the Client in accordance with the relevant instructions and recommendations issued by Vitrex (Pty) Ltd. Please refer to the Vitrex Document Ref. CC/CLEAN/SIGN/01 "Cleaning and Maintenance - VitraSign Enamel Steel Signs" for further details.