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GENERAL CONDITIONAL GUARANTEE

Vitrex System 2000 Educational Chalk Boards and White Boards

(Document Reference CC/GCG/SYSTEM2000/01 Rev. 1 April 2010)

(E&OE - Document and content subject to change without prior notice)

- a. The "Vitrex System 2000" Vitreous Enamel Steel Educational Chalk Boards and White have been manufactured strictly in accordance with our manufacturing details and in accordance with the relevant specifications and standards.
- b. The vitreous enamel steel finish to the Vitrex System 2000 Chalk Boards and White Boards is guaranteed to perform specifically to the functions for which it was intended, and to remain functionally unchanged for a period of twenty (20) years.
- c. The conditional guarantee covers defective finish, under conditions of normal usage.
- d. The conditional guarantee is valid from the date of supply of the Vitrex System 2000 Chalk Boards and White Boards.
- e. Please note the following comments and exclusions:
 - i. Fair wear and tear is excluded.
 - ii. Consequential damage is excluded.
 - iii. The application of any additional finishes to the original vitreous enamel steel surface will render the guarantee null and void.



Member of the Institute
of Vitreous Enamellers (IVE)

ISO 9001:2000 accredited
Quality Management System



Directors

CFG Cottino M.Sc.Eng. (Civil) (Wits), KD Holzapfel, R Narotzky ACIS (Managing), RF Vollmer, B Yawitch B. Arch. (Wits) (Chairman)
Reg. No. 83/13778/07

- iv. The fitting of any additional accessories and components as well as any subsequent alterations made to the Vitrex System 2000 Chalk Boards and White Boards will render the guarantee null and void, unless the work has been undertaken in accordance with the relevant instructions and standards as confirmed by Vitrex (Pty) Ltd.
- v. We must be notified in writing within a period of fourteen (14) working days of any relevant defects.
- vi. Standard exclusions will be applicable. The exclusions cover but will not be limited to any acts of God, deliberate vandalism, damage by a third party through the use of tools, equipment and heavy objects.
- vii. The conditional guarantee will only become effective on condition that Vitrex (Pty) Ltd has received full and final payment for the re-measured scope of works.
- viii. The vitreous enamel steel surface of the Vitrex System 2000 Chalk Boards and White Boards is to be regularly checked and maintained by the Client in accordance with the relevant instructions and recommendations issued by Vitrex (Pty) Ltd. Please refer to the Vitrex Document Ref. CC/CLEAN/BOARDS/01 "Cleaning and Maintenance - Chalk Boards, White Boards and Pin Boards" for further details.